

## Zana Kamangar

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**From:** Zana Kamangar  
**Sent:** Monday, March 21, 2022 10:34 AM  
**Subject:** IMPORTANT Printed Ticket for Bulk / Vehicle mounted installations

**⚠ Due to the recent nonconformance from Measurement Canada for the printed tickets, we had a meeting with the MC specialist and below is a quick summary of our discussions about the printed ticket requirements for Bulk Rack installations. If you have further questions please contact ZANYAR directly.**

- When is a printed ticket required?

*A printed ticket is only required on vehicles where the customer is not normally present when the delivery is made - [Regulation 294](#) or if a flow transmitter is used for later billing (e.g. card lock) – [Regulation 292](#).*

- Printed ticket requirements?

*If a ticket \*is\* provided it must have all the information mentioned in [Bulletin V-20](#). Also, see [Regulation 46\(a\)](#) that exempts commodities that are measured in the presence of the consumer from the requirement to mark the quantity of the product on a receipt.*

- What needs to be confirmed on the printed ticket?

*If printed tickets are provided all you need to do is confirm that the required information is on the ticket and that the indications match the main register ([Agreement of Registrations](#)).*

- Bulk Rack installation printed ticket requirements (marina sites). Can we reject the certificate/device because there is no printed ticket?

*As mentioned above, if the customer is there at the time of the transaction, a ticket does not have to be provided. The information in [V-20](#) is only required if the ticket printer is connected to the meter. If a receipt from a cash register is used, where the volume and price are manually entered into the cash register, [V-20](#) does not apply. Handwriting the amount on a cash register receipt where the cash register is not connected to the meter is allowed.*

- When is a printed ticket required? Can technicians reject for not having a printed ticket?

*A printed ticket is only required in the situations mentioned above. Technicians cannot reject any ticket/device unless the meter is used in one of the described situations. [V-20](#) only applies to printers that are connected to meters. Note also that the requirements in [V-20](#) apply to printers connected to electronic registers. Mechanical meters with mechanical printers are only required to print the quantity, unit price if the total price is shown, a unit of measure ([R149](#)) and volume correction statement if applicable ([R295](#)).*

Regards,

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