



October-09-13 10:24 AM

**Subject:** GVR Service Bulletins Released - 2483, 2486, 2487

**Importance:** High

**Attn: NEE Service Managers and DSS Subcontractors**

This is a reminder that the following GVR service bulletins have been released and have been posted on the NEE FTP site. Please ensure you and your technicians have read them:

- Service Bulletin 2483 – EMV Troubleshooting Manual MDE-51181
- Service Bulletin 2486 – Internet Connection Problems for RKL
- Service Bulletin 2487 – NGD Laptop Tool Version 3.0.14 is released Rev 1

Please let me know if you have questions about accessing the FTP site.

DSS Access:

<ftp://serviceftp.nee.ca/>

Username: NEEISERVICE

Password: service@2422#

Best regards,

Valorie

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