GILBARCO VEEDER-ROOT

MDE-5127X Warranty Return EMV® Part Checklist		SPOT Version:	
GVR SR #:	**Dispenser S/N:**	**Fueling Position #**	**Technician ID#:**
Please list only one component per form.		**Site Address:**	
□ TCR □ HCR **Serial Number:**		**H/W REV:**	**DOA: Y/N**

Check applicable symptom	Symptom Description (From MDE-5118)	Enter the number of the last step completed per MDE-5118	Physical damage? □ No □ Yes (please describe)
□	LED: Red/Amber/Green (circle all that apply)		**Additional Notes/Symptoms Not Listed:**
□	LED: Flashing/Solid/Off (circle all that apply)		
□	Red X with tamper		
□	Red X with bad certificate		
□	Red X on Card Reader - OR - Green Screen ("Reader dismounted")		
□	Red X on Card Reader		
□	Green Screen (Reader dismounted in red font)		
□	No response to card swipe		
□	No response to card insertion		
□	No clamping on chip card (1 fueling position)		
□	No clamping on chip card		
□	Clamping at power up		
□	Card doesn't insert fully		
□	"Please remove card" on display, but no card inserted in reader		

THIS FORM IS TO <u>ONLY</u> BE USED WHEN REPLACING A GILBARCO VEEDER-ROOT HCR v17 (PART NUMBER M12492B023) CARD READER IN CANADA

Special Instructions:

- It's **required** that you fully complete this special version MDE-5127X Warranty Return EMV Part Checklist as part of the replacement process
- When the replacement is completed, place the failed HCR v17 and the MDE-5127X Checklist in the **same box that the warranty spare** was shipped in
- Return the failed unit as **quickly as possible** to the appropriate shipping location

General Notes (Environmental conditions, etc.):	**Technician Name:**
	Signature:
	Date: